



EBITA Consultancy Services

*Align Business-IT. Realize synergies!*

IT Service Management  
Programs

**ITIL® Expert Program**

## ITIL Expert Program

Intermediate modules (lifecycle or Capability) and Managing Across lifecycle (MALC) integrated into one package. This 'learner-centric' training program provides fast track approach to **ITIL Expert Certification** – **most sought after qualification in IT Service Management domain.**

## Benefits of ITIL Expert Program

### Optimised Course Design

- Course Design result of intensive research
- Unique blend of E-learning & classroom or virtual classroom
- Application orientated approach through exercises, group discussions and classroom sessions

### Fast Track to Certification

- Half-the time to achieve certification compared to traditional model
- Reduced out-of office hours by 50%
- Saves class room time by 50%
- Saves travel time (virtual classroom)

### Experiential Learning

- Case-study, scenario based activities that focus on application of concepts
- Knowledge sharing through group discussions
- Network of IT Service Management professionals that extends beyond the training program

The course material designed developed by one of world's leading learning solutions provider, IT Preneurs Ltd., Accredited Content Provider. The course material is result of in-depth, innovative and tested design philosophy.

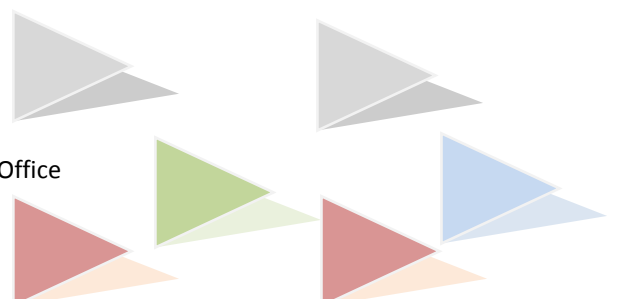
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## Blended Model

Unique blend of technology-enabled learning (e-learning) and traditional classroom offers participants superior learning experience. The participant will have control over the learning process enabled through e-learning.

By using a blended program design, the ITIL Expert Program embraces a powerful maxim—that certain learning material is best-retained through reading on one's own—while other material is best-learned in a classroom setting. This unique learning approach allows participants to successfully apply what they learn... immediately!

## Why become an ITIL Expert?



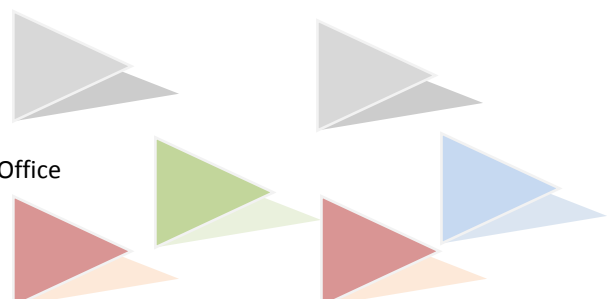
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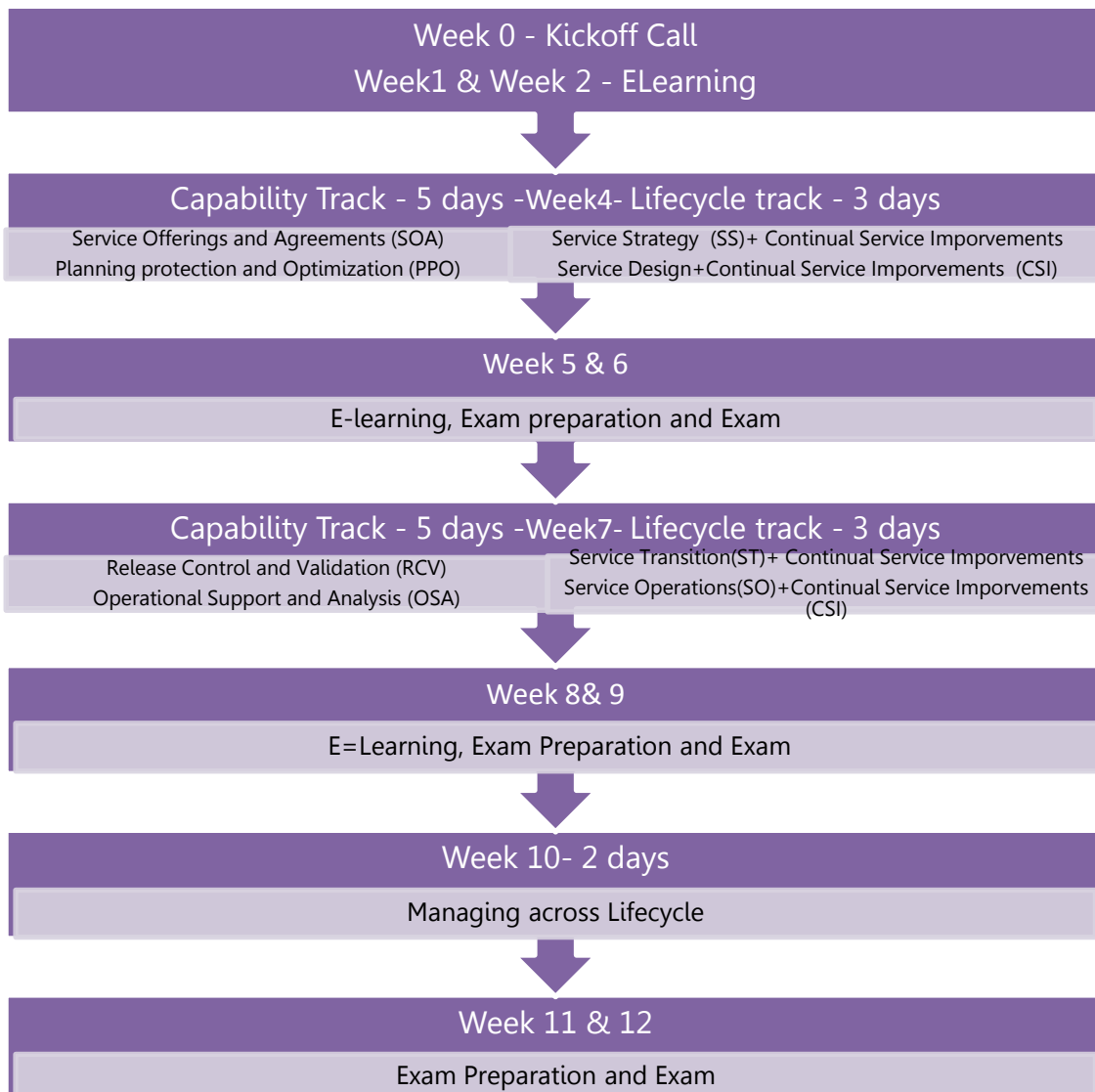
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## Program Structure



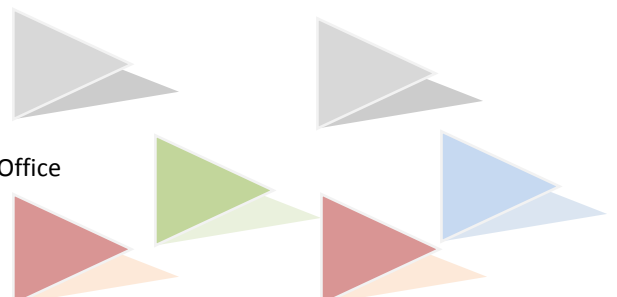
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## Key Differentiators

### Online self study

- Study at your pace
- Access available through mobile devices
- Access available for 2 years
- On-line exam prep

### Enriching Classroom sessions

- Application of concepts through case-study, group discussions
- Delivered by senior consultants from the industry

### Officially accredited program

- Meets all requirements of the official exam providers

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